ROSMELLYN SURGERY

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Minutes of the meeting of the Rosmellyn Patient Participation Group Held at St Clare Medical Centre at 5:30 on 12th September 2023

Present: Graham Woodworth (GW) Chair Di Hillage (DH)

Liz Berryman (LB) Peter Levin (PL)

Laura Howells (LH) Asst Practice Manager Patti Evans (PE) Minutes. Lorna Nicholas (LN) Practice Manager Mary-Jane Willows (MJW)

Resignations received: Joy Roskilly, Liz Woodworth

Apologies: Carol Scott

On this occasion there was no formal agenda.

- 1. Issues arising from the last meeting.
 - GW reported that the activity board in the main reception area is now up.
 - The PPG noticeboard has been updated
 - Continuity Dr Penfold had said he would report the discussion and PPG feelings back to the partners.
 - LN told those present that the practice now has three partners and has employed four salaried GPs all of whom have been with the practice for twelve months and have now taken on their own patient lists of 500 – 550 persons. They each work 4 sessions per week. The practice now has two prescribing nurses and two other minor illness qualified nurses. A further discussion on continuity of care ensued.

2. Further discussions.

- •Summary Care Initiative. LN reported that the practice has signed up to the Devon and Cornwall Summary Care initiative.
- •Website news LN told the group that the website has now been taken out of the Practice's hands and that their control has been reduced to the individual details of the Practice such as staff names etc., whilst the overall design will be in line with all other Practices within Cornwall.
- Pharmacy closure. PE said that there were rumours that the Boots branch (formerly Fields Chemist) on Alverton Street was scheduled to be closed down. LB said she had also heard the rumour. This would put an enormous amount of pressure regarding prescriptions on the three remaining pharmacies in the town who are already struggling to cope. Members present asked if it was possible for the Practice to bring any pressure to bear in order to keep the pharmacy open.

•LH presented a list of the surgery's positive news.

- **1.** The QOF was exceptionally high. This covers patient targets e.g. management of chronic diseases.
- 2. The surgery had run very successful spring Covid clinics
- 3. According to the Building Manager the parking spaces currently roped off will be reinstated in October to help with the pressures of the Flu and Covid clinics..
- **4.** 3 further F2 doctors have completed their training with excellent reviews. Dr Yates has finished her training and is leaving for another Practice in Cornwall. Two registrar ST3 Doctors (Dr Colam-Ainsworth and Dr Shrestha)

ACTION BY

LN

- •Autumn Flu and Covid Clinics. These will take place on Sunday 8th October in the afternoon and Saturday 14th October in the morning. LN asked for volunteers to help with the clinics. DH, LB and MJW volunteered.
- •Doctor's difficulties. MJW opined that the PPG members would appreciate hearing about difficulties that the doctors face. LN said that she would ensure a doctor attended the next meeting. LN also said that capacity and access are a huge drain on resources. She also said that the senior partners now have the worry of finding salary increases for the staff within the budget, given that the funding from the NHS is not going to increase accordingly.
- •How can the PPG help? MJW wishes to know 3 key areas in which the PPG could help the GPs. This has been raised many times before, but as always, the issue of confidentiality has made it difficult.

Any other Business.

PL said that if the PPG wants to know the difficulties, they need to know how the practice operates. There was a brief discussion regarding how Dr Battle the Geriatric Consultant works. LN explained that he only had a half day in the surgery once a month. PL wanted to see brief introductions and pictures of the doctors on the website. LH will chase them for these details. A senior partner to attend the next meeting.

DH told the group that she had tidied the PPG noticeboard and had removed some commercial items that had been placed there.

GW opined that Rosmellyn is a very successful practice and that he has never felt that it has not delivered, but that the PPG is struggling to know what the partners want from it. His opinion is that a partner should be at every meeting and that they should get their thoughts together as to what they want from the group. GW resigned from the group due to pressure of his employment, which has increased with his new post. He wished the group well for the future.